



# PROTECTING YOUR PERSONAL INFORMATION

## YOU CAN:

- sign up for:
    - My Account ([canada.ca/my-account](https://canada.ca/my-account))
    - My Business Account ([canada.ca/my-cra-business-account](https://canada.ca/my-cra-business-account))
  - opt to receive email notifications once you have signed up for these accounts
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- call the CRA at 1-800-959-8281 for individuals or 1-800-959-5525 for businesses to:
    - set up a unique Personal Identification Number (PIN) on your tax account for call centre agents to access your account(s)
    - confirm the legitimacy of a CRA caller

## THE CANADA REVENUE AGENCY:

- has strong security protocols for its systems and portals that help safeguard taxpayer information
- follows strict authentication processes to confirm a caller's identity
- has detailed information on its website about fraud and scam prevention



Canada Revenue  
Agency

Agence du revenu  
du Canada

Canada